

## Important change in the energy industry

Retroactive moves into and out of the electricity sector will no longer be possible as of June 6, 2025.



From June 6, 2025, new legal regulations for changing contractual partners in the electricity sector, which were approved by the Federal Network Agency, will apply. The aim is to enable the so-called **24-hour supplier switch**. Gas contracts are not affected.

**Note:** This does not mean that you can change your contract partner within 24 hours. The contract term and notice periods of your current contract remain the same. The change affects the technical process in the background – not the contractual start date.

### What do you need to consider if you change your contractual partner?

A change of contract partner (regardless of whether tenant, property manager, or owner) in the electricity sector can **no longer be reported retroactively** as of June 6, 2025. This means: You must notify the customer of the change in good time before the appointment – ideally at least **14 days in advance**. Meter readings can be submitted after the day the keys are handed over.

- **Move-in**

If you report a move-in late, the affected delivery point will initially be automatically supplied by the local utility provider – often at higher rates than your preferred provider. Furthermore, the previous tenant or landlord may remain responsible for the electricity costs for the first few days.

- **Move-out**

If you fail to notify us of your move in a timely manner, the contract will not automatically end with the move. In this case, the previous contract partner remains responsible for electricity consumption in the old apartment – even if someone else is already living there.

### Why is the market location ID so important now?

Starting in June 2025, the **MaLo ID (Market Location ID)** will be the central key for a quick and smooth customer switch. Only if you provide this 11-digit identifier can the so-called 24-hour supplier switch be reliably initiated. You will find it on your last annual statement. The MaLo ID is often also included in the handover protocol when the keys are handed over.

### Why might the processing of the electricity contract be delayed?

The introduction of the 24-hour supplier switch represents a comprehensive change across the entire electricity market. Since all market participants (i.e., electricity suppliers, grid operators, and metering point operators) are implementing new processes simultaneously, there may be occasional delays in processing electricity contracts during the transition period after June 6, 2025.