

# **ARMY COMMUNITY SERVICES (ACS)**

## **IN-PROCESSING INFO SHEET**

### **1. Relocation Readiness Program**

#### **(a) Information & Referral**

We invite you to come to ACS if you need more information about local agencies and Stuttgart area. Our front desk will provide you information and referral for requested support.

You will receive a Welcome Packet which includes important information about USAG Stuttgart, the Stuttgart area and public transportation system.

The Cultural Awareness Class and the Host Nation tour in downtown Stuttgart is offered on rotating Mondays. The Stuttgart tour, using public transportation, will cover each installation (Panzer Kaserne, Patch Barracks, and Kelley Barracks).

ACS offers German language classes every Wednesday from 1730-1900 and the English as the second language class (ESL) is offered every Tuesday, from 0830-1130.

#### **(b) Lending Closet**

While waiting for your HHG, you can borrow basic kitchen items, small appliances (microwaves, crockpots, toaster etc.) for 60 days. Extension for another 30 days is possible. Please contact ACS for an appointment.

#### **(c) Translation Service**

If you need any help translating documents from English to German and vice versa you can use our Translation Service. Should you need any support for contacting German companies or official offices to clarify issues we support you. We are unable to provide translation for official documents. Please be aware the period of a German contract is 24 months. It is recommended that you buy a pre-paid card for cell phones when you first arrive to be able to allow more time to compare offers from other phone companies before you sign a contract.

## 2. Employment Readiness program

The Employment Readiness program offers employment and career help with job search and career coaching for writing resume, interview strategies and networking. The program might be helpful for spouses if they would like to apply for a job in USAG Stuttgart. Employment Readiness also offers the Home Base business program. Spouses who are interested to do their own business need to contact ACS to ensure to take the proper steps in the registration process.

## 3. Financial Readiness Program

Service Members who are first termers (E1-E4) must attend a financial management class. Please look up class dates at <https://stuttgart.armymwr.com>. A move can be a big financial adjustment. If you run into financial difficulties or money problems, you can get help from the Army Emergency Relief program (AER).

## 4. Family Advocacy Program (FAP)

FAP program is dedicated to the prevention of spouse and child abuse. The FAP team offers classes like stress management, positive parenting, and couple's communication. The program also offers the **New Parent Support Program** for families expecting a child and families with children up to age 4. They have classes and events like baby boot camp, Littles and Lattes. New Parent Support Program is a great way to connect with other moms with little ones in the community.

## 5. Exceptional Family Member Program (EFMP)

If you are enrolled in the EFMP program, you **MUST** contact the EFMP team to in-process.

Please make an appointment at the USAG Stuttgart App

<https://www.stuttgartcitizen.com/appointments/>

**All classes are cost free and offered to all ID-card holders.**

Contact ACS under the phone number **+49-9641-70596-3362/3360** or e-mail us [usarmy.stuttgart.id-europe.mbx.acs@army.mil](mailto:usarmy.stuttgart.id-europe.mbx.acs@army.mil)