

Stuttgart Golf Course Policies and Procedures

As of July 29, 2020

Important Information

- **Masks must be worn at all times while in the building. Please bring a mask in case you must enter the building to use the restroom or access the pro shop.**
- Entrance to the course where the screener station is located is to the right of the building, closest to the driving range.
- **You must present your CAC card to the screener, no exceptions.**
- **You must have a tee time to play golf (see tee times section). Tee times are required every day, including weekdays. No walk-ons are allowed.**
- Players may arrive at the golf course no earlier than 45 minutes before their tee time. For example:
9 a.m. tee time
Arrive at the screener station at 8:15 a.m.
Driving Range from 8:20 – 8:35 a.m.
Putting Green 8:30 – 8:50 a.m. (use one of the putting green zones)
Waiting area 8:50 – 8:58 a.m.
- **The locker rooms are off-limits.** Opening of the locker rooms is pending Garrison Commander approval.
- **Enter the pro shop via the front door by the putting green if you need to pay for golf.**
- We have designated areas for players to wait for their tee-time; starting 10 minutes before.
- 2.15 hours maximum playing time per 9-holes for each group. No playing through allowed.

Tee Times

- Tee time call-in hours are from 0730-1800 each day. You may call one week in advance (Sat for Sat)
- Tee times availability:
 - **7:30 a.m. – 7 p.m. from Monday – Sunday/Holidays**
- **Call 0174-171-5926 – this number is reserved for U.S ID personnel only**
 - Second option is WhatsApp the pro shop on 07141-879151 (calling is more efficient and recommended)
- We recommend you do NOT use the facility contact tab on the website to try and make a tee time. This feature is not continually monitored and you may not get the service that you expect and deserve. **You are much better off calling us.**
- Everyone will play in a 4-some unless we're not fully booked. **Requests for 2-somes only cannot be granted.** All groups must maintain pace of play or will be asked to skip forward to catch up.
- Each person's name must be given to reserve a tee time.
- Annual fee members of Stuttgart Golf Course need only to check in with the screener.

For the 2020 golf season U.S ID players may call 1-week in advance (Sat for Sat). Our partner Golf Club Neckartal may call only 4-days in advance. This ensures you will always get a tee time, every day. But you must call 5-7 days in advance to ensure this.

- **There is no standby list or walk-on play, but you can call us for a same-day tee time if one is available.**
- Players shall not tee off prior to their tee time unless authorized by the starter/screener.
- A guest (1) must be accompanied by a US ID player at all times, to include playing the course.
- **Course is closed for Local National walk-on guest play. US ID may sponsor a guest and pay the U.S guest rate, but they must accompany the guest(s) at all time, to include playing the course.**

Golf Cars

- Golf car usage will be two riders per car (as of 27 July).
- Cars are disinfected and washed after each use.
- GPS cars not always available – if desired, call to reserve in advance.

Driving Range & Pitching facilities

- Open for players with a tee time and via a driving range/pitching green reservation.
- Reservations can be made on [CALENDLY.COM/DRIVING-RANGE-SGC](https://www.calendly.com/driving-range-sgc) or by calling the pro shop. Time blocks are for 30 & 60 minutes. Reservations can be made up to 4 days in advance.
- Stations are labeled by numbers 1-6. Please note the station that you reserved.

Rental Clubs

- Rental clubs are now available for daily use. Charge is \$10 per day.

Pro Shop Process and Shopping

- No cash please, credit and debit cards only.
- All customers must wait in the marked spaces with proper distancing at all times.
- All merchandise has been displayed but outside of the reach of customers from contamination reasons.
- All shopping can be done via our "Instagram" pictures and ordered via Whats App or in person.
- Shirts and gloves cannot be tried on – no returns accepted.
- 1 Customer in pro shop paying
1 waiting near pro shop entrance door - will be marked
- Next waiting area outside of pro shop at bottom of steps.
- **Exit to Golf Course from pro shop front door ONLY**

Restrooms

- **Only one person in the restroom at one time.** A cone has been placed outside of each upstairs restroom. When cone is in front, the restroom is being used. Cone must be moved with your foot to the side (marked) when you finish using the room.
- Golf course restrooms are open. **CODE is E539.**

Green Fees

- Annual memberships have been pro-rated and discounted! We encourage memberships to lessen the need for entering the pro shop and paying each time calling with a credit card for greens fees.
- For U.S ID that do not become members and want to pay a greens fee, your credit card will be charged in advance after booking your tee time (with call-back for CC info). Receipt mailed via email. No need to check in at pro shop if paid in advance or a member. Just check in with screener and then go to the driving range.

Golf Course

- All rakes have been removed – must level sand with foot or clubhead please. Traps will be raked by course maintenance on a limited basis.
- NO TOUCHING the flagsticks, they are to remain in the hole at ALL TIMES. A mechanism that allows you to retrieve your ball with your club will be on each flagstick.
This tool is easy to use and touchless.
Most course benches have been removed. There should be little to no waiting with 11 minute tee time intervals.

Screener

- Must check for CAC cards or GCN membership cards for ALL customers. Mask only needs to be worn indoors.
- Will answer questions on policies & procedures and assist golfers.
- Will have the daily tee sheet to ensure all personnel have registered in advance to use any part of the facility (minus the restaurant)
- Will possess the lesson schedules of both teaching professionals.

Entrance Area

- Screener station
- Club Cleaning area only 2 persons maximum (1 on each troth)
- Air compressor for one shoe cleaning station now available.

Food & Beverages

- Restaurant operating hours are 11 a.m. – 9 p.m.
- Cash and credit cards accepted
- Seating is available on terrace and indoors.