

Family and MWR Value Added Tax (VAT) Frequently Asked Questions

Q. Can my family member sign up for the VAT Program?

A. The sponsor of the household will need to sign up in the VAT Program and add the family member on the account. If the sponsor is deployed or unable to come to the VAT Office (work related), the family member can sign up the household, providing he/she has a power of attorney, copy of the orders and a valid ID card.

Q. How can I get the application to sign up for the VAT Program?

A. The "Individual Registration and Application for Tax-Relief Services in Germany" (VAT Program application) is located on our MWR website: www.Stuttgart.armymwr.com and also in the Stuttgart VAT Office (Just ask a VAT Representative for a VAT application),

Q. Do I have to sign up for the VAT Program?

A. No, but by taking advantage of being in the VAT Program, you can save from paying the German tax when out shopping on the economy (Savings 19% for goods and services).

Q. I want to buy a car on the German economy when I arrive, can I use a VAT form?

A. Yes, it is possible to obtain a NF2 (priced VAT form) for the purchase of a vehicle. Please visit our website at www.Stuttgart.armymwr.com for the details or speak with a VAT representative after arrival and we can give you the required information needed.

Q. Can I use a VAT form for utilities, cellular phone contracts, vehicle leases, or internet service contracts?

A. VAT forms cannot be used for any long-term contracts.

Q. How long are the VAT forms good for?

The regular NF1 VAT forms are valid for (2) years from the date of issuance.

Q. What happens if I miss the 7 day window (from day of arrival in country) to get my VAT forms for retroactive tax relief on lodging and rental car?

A. Unfortunately, there is no exception to policy regarding the 7 Day Window policy to sign up for the VAT Program and obtaining VAT forms for retroactive Tax Relief (Lodging and Rental car only). You can still sign up for the VAT program for purchases with future dates.

Q. Where can I get information on the VAT Program and how it works?

A. Please visit our Family and MWR website at: www.stuttgart.armymwr.com Find us under: Facilities and Programs/Financial/ VAT. The handouts are available on how to use the VAT forms, detailed information about the program, and the do's and don'ts when using the VAT forms. You can also stop by the Stuttgart VAT Office on Panzer Kaserne, Bldg. 2915, 3rd Floor, Rm 324 for all handouts and information regarding the VAT Program. Or contact us at CIV: (+49) (0)9641-70-596-3368 / (+49) (0)7031-15-3368 or DSN: 596-3368 or DSN: 431-3368.

Utility Tax Avoidance Program (UTAP) Frequently Asked Questions

Q. Can I sign up for UTAP upon arrival in Germany?

A. We can sign you up for UTAP once you have taken possession of the residence and have the initial meter reading(s) and meter number.

Q. What utilities can UTAP help me with?

A. The utilities are electricity and natural gas. Water is allowed depending on location.

Q. Can UTAP help with heating oil?

A. No, but you can use our VAT Program (if you intend on going through a German Company) or you can purchase heating oil through "The Exchange" PX.

Q. Do I have to pay the \$99 dollar UTAP enrollment fee annually?

A. The UTAP enrollment fee is one time signup fee. The only time you would pay an additional enrollment fee is if you move to another residence or another utility company the UTAP has a contract with.

Q. Where can I get more information on UTAP and how it works?

A. Please visit our Family and MWR website at: www.stuttgart.armymwr.com Find us under: Facilities and Programs/Financial/ UTAP.

You can also stop by the Stuttgart VAT Office, on Panzer Kaserne, Bldg. 2915, room 324 and speak with a UTAP Representative. Or contact us at CIV: (+49) (0)9641-70-596-3452/ 3453/ 3366 or DSN: 596-3452/3453/3366. Feel free to send us an email at Usarmy.stuttgart.imcom.mbx.vat-utap@mail.mil.