

Stuttgart Golf Course Policies and Procedures

(for the first 2-weeks of opening)

Due to the short-notice permission to open golf courses in Baden Wurttemberg our standard tee time policy has to be adjusted for the period 11 May – 16 May.

Tee time policy for this period only will be:

US ID call in starts at 0730 on Saturday 9 May for 11 May (Opening Monday!) and thru Sat 16 May. Tee times for Sunday May 17 can be made as usual, 1-week in advance, by calling on 10 May (Sunday for Sunday).

Starting on Wed 13 May you may call in for a second 9-hole tee time (two days in advance), for 15 May. A second 9-hole tee time for 11 – 14 May is only possible by calling the day of, starting at 0730.

U.S Military Community has priority tee times (as always) over our partner Golf Club Neckartal (GCN), so you should always be able to get in at least 9-holes, every day, and possibly an additional nine if supply outweighs demand.

Course is closed for outside guest play. Our GCN partners are limited to every other day for at least the first week.

General Info

- **Masks must be worn at all times while in the building. Please bring a mask in case you must enter the building to use the restroom or access the pro shop.**
- **Entrance to the course is located by the area to the right of the building, closest to the driving range.**
- **YOU MUST SHOW YOUR CAC CARD TO THE SCREENER, NO EXCEPTIONS.**
- **You MUST have a tee time to play golf (see tee times section). Tee times are required every day, including weekdays. No walk-ons are allowed.**
- **Players may arrive at the golf course no earlier than 45 minutes before their tee time. For example:**
0900 tee time
Arrive at the screener station at 0815
Driving Range from 0820-0835 (balls are free for now)
Putting Green 0835-0850 (use one of the four main putting green zones)
Waiting area 0850-0858
- **The locker rooms are off-limits.** So please get your gear, on a 1-time basis, and store it in your car until we are allowed to open them again. Locker room entrance is next to the screener station. Entry and exit are the same. Limited amount of personnel at one time.
- **We will have only one entrance and exit to the golf course facility (at the screener area).** We must control all personnel entering the facility since we will not be open to the public. The screener will handle all questions and monitor authorized users.
- **Screener will have tee sheet to ensure all players have a tee time (or driving range reservation).**
- **We have designated areas for players to wait for their tee-time; starting 10 minutes before. Two benches will be placed in each waiting area, (front nine and back nine - marked).**
- **Locker room access only 5-10 minutes to get clubs and other gear.**

- 9 putting areas available on 3 putting greens (4, 3 & 2). Four areas designated/reserved for players with tee times, on main putting green.
- 2 hours maximum playing time for each group. No playing through. Faster players will have to yield and take their time. Players in carts will have to be patient.
- Starter will call flights to the waiting areas and tees with microphone. There will be no early tee offs.
- The starters shed will be cordoned off. Under no circumstances are customers to enter the safe-zone.

Tee Times

- Tee time call-in will start at 0730 each day. Tee times can be made until 1800.
- Tee time range is from:
 - 0800-1730 on weekends and holidays
 - 0900-1730 on weekdays
- **Only for US ID - the following three numbers may be used to secure a tee:**
0151-5034-5203
07141-879150
07141-879151
NOTE: On Saturday 9 May we are taking US ID tee times ONLY, for 11-16 May (GCN starts on Sunday).
- **The GCN has the use of the 07141-879151 main number. Please note, the GCN will be calling for tee times (for four days in advance), every day, starting Sunday 10 May. To ensure you get through to us, we recommend you use one of the other two numbers, which are dedicated to you, starting on 10 May.**
- DO NOT use the facility contact tab on the website to try and make a tee time. This feature is not monitored continually and you will not get the service that you expect and deserve. You are much better off calling us.
- Everyone will play in a 2-some or 1-some (unless family); All groups must maintain pace of play or will be asked to skip forward to catch up.
- **Presently, all tee times are for 9 holes only.** This policy will remain until either demand decreases or foursomes are allowed by the German Golf Association.
- Each person's name must be given to reserve a tee time.
- Tee Times are every 10 minutes for week-1, on front and back nine's. Tee time intervals may be condensed in the future.
- Members do not have to scan their membership card. You will be checked in by the screener.
- For the golf season US ID players may call 1-week in advance (Sat for Sat). Our partner Golf Club Neckartal may call only 4-days in advance. This ensures you will always get a tee time, every day.
- For the golf season (starting on 13 May) a SECOND tee time may be available for the same day; US ID can call 2-days in advance and GCN 1-day. On the day of, its first come – first served. IF a same-day tee time is available, it must be within 45 minutes of finishing or the member will have to leave, and return later for their second nine holes.
- Players who miss their tee time will NOT be put on standby (**there will be no standby list**) and will **NOT** play that day. Players will be monitored for no-shows and may be penalized from making future tee times.

- If one player does not show the second player will NOT lose his time, he will play alone.
- Walk on golf will not be available – it is not manageable and is presently against the DGV guidelines.
- Players shall not tee off prior to their tee time.
- Everyone must be off the golf course by 2000 and off the facility by 2030. Clubhouse will be locked at 2015.
- Check in with starter for your round of golf is simply done by entering the waiting area (on-deck circle).
- A guest (1) must be accompanied by a US ID player at all times, to include playing the course.

Golf Cars

- **Cars are only available for those with a physical disability.**
- All cart usage will be single rider (unless in the same household).
- Carts must be reserved when you make your tee time.
- Pull Carts will be rented on a long-term basis. Player will keep the handle and the cart will be labelled with their name.

Driving Range

- Range is open for those with tee times, and for US ID/GCN with driving range reservation only.
- Reservations can be made on [CALENDLY.COM/DRIVING-RANGE-SGC](https://calendly.com/driving-range-sgc) or by calling the pro shop. Time blocks are for 30 & 60 minutes. Reservations can be made up to 4 days in advance.
- Balls will be at the range to eliminate contact with baskets. Payment will be based on time usage and taken in advance over the phone.
- The range will have four slots reserved for the two tee-times, which would be 25-40 minutes before the tee time, and must be vacated at 20 minutes before their tee time to move to the putting green and make space for the next tee time.
- The range will have every other mat removed for a total of 8 outside and 2 inside the huts.
 - 4 mats on the far left for those with tee times
 - 4 mats on the right for those with reservations
 - 2 mats inside hut for those with reservations – (far left and far right stations)
- **Stations will be labeled by numbers 1-6. Please note the station that you reserved.**

Rental Clubs

- Rental clubs are not available. Call the pro shop if you need clubs and we may be able to arrange a set for multiple uses.

Pro Shop Process and Shopping

- Pro shop entrance is through the foyer, exit is thru the door leading to the first tee. ONLY those that did not pre-pay or need to pick up merchandise should enter the pro shop.
- All customers must wait in the marked spaces to enter the pro shop.
- All merchandise has been removed from the waiting area to keep customers from contaminating.

- All shopping will be limited to the “Instagram” store and pre-ordered via Whats App. Pre-orders receive 10% off on most items in stock. More details to follow.
- Shoes & apparel can also be pre-ordered. All merchandise sales (except shoes) are final. Shirts and gloves cannot be tried on and then returned during these COVID times.
- Items that are required for play – such as balls, gloves and caps need to be pre-ordered as well.

Restrooms

- **Only one person in the restroom at one time.** A cone has been placed outside of each upstairs restroom. When cone is in front, the restroom is being used. Cone must be moved with your foot to the side (marked) when you finish using the room.
- Waiting boxes are next to the scoreboard.

Green Fees

- Annual memberships will be pro-rated and discounted! We encourage memberships to lessen the need for calling with a credit card for greens fees.
- For U.S ID that do not become members and want to pay a greens fee, your credit card will be charged in advance after booking your tee time (with call-back for CC info). Receipt mailed via email. No need to check in at pro shop if paid in advance or a member. Just check in with screener and then go to the driving range.

Practice Area

- **Pitching green and irons-area are CLOSED until further notice.**
 - Exception for teaching professionals during lessons only

Golf Course

- All rakes have been removed – must level sand with foot or clubhead please. Traps will be raked by course maintenance before play each day.
- NO TOUCHING the flagsticks, they are to remain in the hole at ALL TIMES. A mechanism that allows you to retrieve your ball with your club will be on each flagstick. Tool is easy to use and touchless.
- All benches have been removed. There should be no waiting with 2-somes and 10 minutes interval tee times.

Screener

- Must check for CAC cards and masks for ALL customers. Please bring a mask to show you have one. Mask only needs to be worn indoors.
- Will answer questions on policies & procedures and assist golfers.
- Must ensure all entering locker rooms have masks ON.
- Masks can be removed only when player arrives at their driving range station or putting green area.
- Will have the daily tee sheet to ensure golfers have a tee time and are not showing up too early.
- Will have the range reservation sheet. No walk-on range usage allowed – everyone must have a reservation.
- Will have the lesson schedules of both teaching professionals.

Entrance Area

- Screener station

- Club Cleaning area only 2 persons maximum (1 on each troth)
- Air guns for shoe cleaning have been disassembled and not for use. Two electric shoe cleaners will take their place.

Pro shop

1 Customer in pro shop paying

1 waiting near pro shop entrance door - will be marked

Next waiting just inside the facility entrance (marked)

Exit to Golf Course from pro shop front door ONLY

Upstairs restrooms are open – waiting areas marked

Additional Information:

- Restrooms and lockers will meet FMWR disinfecting criteria daily.
- **Contracted cleaning service team will arrive every morning and disinfect all point of contact areas in the building.**
- Cleaning will not be limited to locker rooms but also include walls, light-switches, doors etc.

On-Course Restrooms

Golf Course restrooms will be open and sanitized each morning.

Food & Beverages

- Take out only
- Cash and credit cards accepted
- Seating is 50 meters from restaurant in grass area near the course
- On course ordering and delivery system available as of 16 May
- Halfway house closed – delivery instead