

# Stuttgart

## **ARMY LODGING**

**Guest Services Directory**





## *Stuttgart Lodging*

### **Table of Contents**

**Section 1 – Guest Information**

**Section 2 – Emergency Information**

**Section 3 – Entertainment**

**Section 4 – Telephone Directory**

**Section 5 – Dining Options**

**Section 6 – Local Information**



## *Stuttgart Lodging*

Dear Guest,

I would like to take this opportunity to welcome you to Stuttgart Lodging. Whether your stay with us is for business or pleasure, it is our desire that your time in Stuttgart Lodging be comfortable and enjoyable. Our outstanding staff is available to answer your questions 24 hours a day. Simply press the "Front Desk" button on your room phone to be connected with a hotel staff member at any time.

I am always looking for ways to improve guest services, and I find that the best resource for ideas are our guests. Accordingly, the QR-Codes and website URLs located on the reverse of this page will take you directly to the Hotels' Interactive Customer Evaluation (ICE) site so that you can comment on our facility and services. Additionally, while you are at our front desk, please feel free to use one of the iPad tablets that are pre-set to the ICE website.

Feel free to reach out to me at any time. I am usually available between the hours of 0730-1630, Monday through Friday and I am happy to schedule a meeting at any time. My telephone numbers are Civ. 07031-15-2079 or DSN 431-2079.

Thank you for staying with us and we look forward to your next visit!

Sincerely,

A handwritten signature in black ink, appearing to read "C.A. Morris", with a stylized, overlapping flourish.

C.A. Morris, CHA  
Manager, Stuttgart Army Lodging



## *Stuttgart Lodging*

### PANZER HOTEL ICE LINK QR-CODE



**Panzer Hotel ICE Comment Site Link:**

[https://ice.disa.mil/index.cfm?fa=card&sp=121574&s=44&dep=\\*DoD](https://ice.disa.mil/index.cfm?fa=card&sp=121574&s=44&dep=*DoD)

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### KELLEY HOTEL ICE LINK QR-CODE



**Kelley Hotel ICE Comment Site Link:**

[https://ice.disa.mil/index.cfm?fa=card&sp=1922&s=44&dep=\\*DoD](https://ice.disa.mil/index.cfm?fa=card&sp=1922&s=44&dep=*DoD)



## *Stuttgart Lodging*

### **Hours of Operation**

For your convenience and safety, the reception desk is staffed 24 hours daily.

### **DVD Players**

Each room is equipped with a TV and DVD player. The library on Patch Barracks has a great selection of DVDs to.

### **Housekeeping Services**

Housekeeping service is provided as noted below under the Light Touch Housekeeping Procedures, unless the "Do Not Disturb" sign is displayed. If the "Do Not Disturb" sign is removed by 1200, housekeeping service will be provided that day. In accordance with Army Lodging standards, the housekeeping staff is authorized to enter rooms within 24 hours. Towels and washcloths are exchanged daily. Guests desiring fresh towels should leave used ones on the floor of the bathroom. If you wish to reuse towels, place them on the towel rack or door hook. Additional towels are available upon request. Towels shall not be used for the purposes other than personal hygiene. Towels that are soiled or damaged by use on vehicles, equipment, shoes, facial makeup, etc. will be charged to your account.

### **Light Touch Housekeeping Procedures**

**Daily Housekeeping Services:** Each day you stay, we will make your bed, replace used towels that are placed on the floor, empty your trash and replenish your amenities. If the "Do Not Disturb" sign is displayed in your door key slot, staff will honor your privacy for a maximum of 24 hours, after which a housekeeper must enter to confirm occupancy, as usual.

**Weekly Housekeeping Services:** Guests staying 5 to 7 nights will receive daily light touch service as described above and one comprehensive, full-service cleaning. Long term guests staying in excess of 7 nights will receive the same daily light touch service and two full-service cleanings during their stay, which includes one change of bed linens per week.



## *Stuttgart Lodging*

Of course, if you have a housekeeping emergency, please feel free to contact the Front Desk to request additional assistance.

### **Pets**

Pets are only permitted in designated PET rooms. There will be an additional \$3/night PET charge for each animal and a single deep cleaning fee of \$50/room.

- Pet owners are required to remove all pet waste, to include kitty litter, from the grounds and facility on a daily basis. Please place waste in the nearest outdoor dumpster behind the hotel.
- It is the pet owner's responsibility to remove the pet if it becomes disruptive to other guests. Management reserves the right to remove any pet that becomes a problem for the facility, staff, or other guests.
- Guests found to have pets in any other parts of the facility will be assessed a \$75.00 deep cleaning fee and will be asked to vacate the property.
- Pets will be walked a minimum of 30 feet from quarters, playgrounds, public walks, picnic and family housing areas. Pet walking maps are located at the front desk upon request.
- Pets will not be shampooed or washed in the showers. Showers are for guest use only. A coin operated "Dog Wash" is available on Panzer Kaserne in Building 2926, near the Auto-Skills Center. They can be contacted at DSN: 431-2555 for further details.
- To avoid the possibility of the pet leaving the room, and for the safety of the housekeeping staff, the room will only be serviced if the animal is restrained in a kennel.



## *Stuttgart Lodging*

- Rooms will be serviced every 24 hours at a minimum. If a "Do Not Disturb" sign is posted two days in a row, you may be contacted in order for Housekeeping to access the room.
- Pet Rooms are equipped with food, water bowls and a sleeping pad for your pet. Please do not use any of the linens or dishes for your pets. You will be liable for any replacement costs for the linens, dishes and/or pots and pans that are used for your pets that belong to the hotel.

### **Housekeeping Responsibilities**

Please ensure that all personal items, such as clothing, shoes, books, dishes, food, etc. are stored in the closets or drawers provided as our housekeeping is not authorized to move personal belongings and may not be able to clean your room efficiently. This includes items left on the bed, and dishes left in the sink. Please be aware that unkempt rooms will be inspected by our Executive Housekeeper and possibly reported to your Commander.

### **ATM**

The Community Bank ATMs on Panzer Kaserne are located in the Panzer Hotel Lobby and outside building 2915 facing the hotel. The Service Credit Union branch ATM is in building 2915. The Community bank ATM on Kelley Barracks is located outside building 3312. The Service Credit Union ATM is located inside the Kelley Express. All ATMs will dispense either Dollars or Euros. If you have any questions or concerns about the ATM machines please contact the Service Credit Union or Community Bank directly.

### **Bicycle Storage**

Indoor bicycle storage is not permitted. Bike racks are provided outside the main entrance of the hotel. Storing bicycles is prohibited in any guest room, in stairways, chained to trees, or other stationary objects.



## *Stuttgart Lodging*

### **Check-Out Time**

Check out time is **11:00 a.m.** We ask you to comply, as your room may be reserved for incoming personnel based on your departure time and date. Guests staying beyond 12:00 p.m. will be charged a full days' room rate. You are considered checked out when you have turned in your key and have obtained a final receipt. If you do not follow proper check out procedures, your room charges will continue to accumulate, and you may be held liable for all charges.

### **Continental Breakfast**

Please join us in the lobby for a delicious complimentary continental breakfast served from 0600-0930 weekdays, and from 0700-1000 weekends/holidays. You may have the \$2.50 daily breakfast cost charged to your room for any of your non-registered guests. Please contact the front desk if you wish to have a guest join you for breakfast.

### **Cooking**

Cooking is permitted only in supplied microwave ovens and stovetops. Most food items purchased on-post are written based on 110V, our microwaves are set on 220V and may not correspond with the written instruction on the food item itself. Please keep this in mind when setting cooking times.

The use of portable cooking appliances (including hot pots, toaster ovens, slow cooker, and hot plates) are prohibited in all standard stay rooms which are not equipped with stovetop.

### **Cribs/Rollaway Beds**

Please call the Front Desk if you need a crib or rollaway bed. Availability is limited.





## *Stuttgart Lodging*

### **Customer Comments and Suggestions**

We would love to hear your comments and suggestions. Please see the reverse of the Manager's Welcome letter for QR-Codes and Internet URLs for our hotels' Interactive Customer Evaluation (ICE) sites.

### **Luggage Room**

Our luggage room is available for hotel guests either waiting to check in or waiting on public transportation once they have checked out. This room is not intended to be a storage room for empty luggage for long-term guests. Luggage placed in the luggage room should be locked at all times to ensure the security of your personal items.

### **Bulk Storage**

Bulk storage is available for guest belongings while they stay at The Panzer Hotel only. Items left for storage must be tagged and inventoried during regular business hours (0800-1600) and availability is limited to a first come first served basis. Items must be cleared out of the bulk storage area within one week of a guest checking out of the facility. Any items left in bulk storage after that time will be removed and disposed of or donated to charity.

### **Damages**

Guests are advised that unauthorized removal or destruction of items is cause for prosecution under the Uniform Code of Military Justice, Federal statutes, or local German laws as appropriate. Guests may be held liable under the provisions of AR 735-5. Under these provisions, guests may be required to repair or pay for damage or loss caused by guest or visitors. **DAMAGE TO CARPET WILL RESULT IN OCCUPANT BEING CHARGED FOR REPLACEMENT OF CARPET IN THE ENTIRE ROOM.** Missing items and damages not collected prior to check out will be billed to individuals.



## *Stuttgart Lodging*

### **Front Desk**

For your convenience, our Front Desk staff is available 24 hours a day to assist you. Press the "Front Desk" (0) key on your room phone for assistance, or stop by the Front Desk.

### **Laundry Facilities / Vending**

Panzer Hotel laundry rooms and ice machines are located on the 2nd, 4th and 6th floors. We ask our guests to check the dryer lint traps before and after use. Panzer Hotel vending machines are located on the 1st, 3rd and 5th floors. Kelley Hotel laundry rooms are located on the 2nd, 4th, 6th and 8th floors and ice machines are located on the 3rd, 5th and 7th floors. Kelley Hotel vending machines are on 3<sup>rd</sup>, 5th & 7th Floors.

### **Luggage Carts**

Luggage carts are located in the lobby in the entrance way for your use. Please return carts to the lobby when you are finished using them.

### **Lost & Found**

Items left in rooms after check-out are turned in to our Front Desk. If you leave or find an item, please notify the Front Desk. Items left unclaimed after 30 days will be turned in to the Red Cross or disposed of accordingly. All expenses to mail lost items will be the responsibility of the owner.

### **Fitness Centers:**

Panzer Kaserne: Cardio- and weight-training machines are located on the 7<sup>th</sup> floor of the hotel and the Panzer Post Fitness center is a very short walk from the hotel. Ask for directions at the front desk.

Kelley Barracks: The Kelley Post Fitness center is a very short walk from the hotel. Ask for directions at the front desk.



## *Stuttgart Lodging*

### **Internet Access**

Each guest room is equipped with complimentary Wireless and Ethernet high speed Internet access.

#### Connection Procedures:

##### For Wireless:

Using your Wi-Fi settings/browser, search for your room number.

##### For Ethernet:

1. With your computer off, plug your cable to the Ethernet port on your computer and then to the Ethernet port on the black power/Ethernet box on the desk. If you do not have an Ethernet cable with you, you can borrow one from the Front Desk.
2. Turn on your computer, the system will be operational, and you can launch your web browser.

If the system is not working, please double check the above procedure and make sure all plugs are completely inserted into their jacks. If you are still not able to connect to the Internet, please call the front desk by pressing "0" on your room phone. The Internet Service Provider will be contacted and will call you in your room to assist you.

This Army Lodging room has a commercial Internet connection, which does not connect directly the MILNET or any Army or DOD network. Privately owned PCs and laptops with network cards can be connected without restriction. The use of Government PCs and laptops over the connection should be consistent with your home station policy. This may include restricting your use and access to secure connections such as Outside Web Access (OWA) or Virtual Private Networks (VPNs).



## *Stuttgart Lodging*

### **Mail**

The hotel staff **cannot** accept personal mail for guests, including Express Mail from the Post Office. Guests should have personal mail delivered to their unit, or acquire a General Delivery box at one of the consolidated mail rooms. If UPS, FEDEX or DHL packages are delivered you will be notified to pick up your package at the Main Gate. UPS and FedEx packages may not be mailed out from Lodging.

### **Maintenance**

From time to time, maintenance will be required in your room. There is a maintenance request card available in your room should you need something repaired. Please complete card and leave it with reception or press the "Front Desk" button on your phone to submit a maintenance request.

### **Maps**

Installation maps are available at the Front Desk. Please do not remove maps from this directory.

### **Newspapers**

The Stars & Stripes newspaper is available free of charge in the hotel lobby along with 'The Citizen' produced by the Garrison.

### **Parking**

There is sufficient parking around the Hotel. Please try to park within marked spaces. Do not park along any of the curbs marked no parking as these are our fire lanes, and should be clear in the event of an emergency. Failure to park properly could result in ticketing and/or towing. If you have an oversized vehicle or trailer, please park in the designated spaces at the back of the Panzer Hotel parking lot, or the parking lot opposite the Kelley commissary.



## *Stuttgart Lodging*

### **Payment Policy**

We accept credit cards (American Express, MasterCard, Visa and Discover), personal checks (exact amount only), travelers' checks, and money orders.

Starter checks (those without the payer's name and address professionally pre-printed on the face of the check) will not be accepted.

Payments are to be made as follows:

- **Official visitors** are asked to settle their bills every 10 days. We ask that you only exceed this 10 day limit with prior approval by the management staff.
- **Active Duty Air Force, Marine Corps & Navy:** If entitled to TLA (the housing office can advise you), you will pay for your room & additional occupants at the front desk in ten-day increments. We will provide you with a receipt and a payment memo (if necessary), which you will take to the housing office.
- **Active Duty Army:** If entitled to TLA, the Army pays for your lodging directly and provides you with a meals allowance during your stay. It is an easy process, but there are some things that we need your assistance with upon check-in and during your stay:
  - Please provide us with a copy of your PCS orders with all amendments that apply to them.
  - Please go to the USAG Stuttgart Housing office (BLDG 2913, 2nd Floor) at your earliest opportunity and request your first TLA Authorization Memorandum. They are issued in **15-day increments** so, if you are PCS-Out you may only need one, but if you are PCS-In you may have to get new ones **before** the old ones expire. Please bring the memo to us at check-in and subsequent memos as needed.



## *Stuttgart Lodging*

- We will provide you with a Meals & Incidentals form and a copy of your receipt to take to your Finance office.

Unfortunately, if we do not have the proper paperwork from you when we process the TLA packages, we will have to charge your credit card, so it is imperative you get the orders & TLA memos to us as soon as you can

- **DOD Civilians:** You may be entitled to TQSA & need to contact the USAG Stuttgart CPAC office. If you are eligible, you will need to pay for your room & additional occupants at the front desk in ten-day increments. We will provide you with a receipt and a payment memorandum (if necessary).
- **Unofficial Visitors** will pay all charges in full upon check-in (if paying by cash or check) or in 7 day intervals, by credit card.

### **Playground**

There is a small playground for children under age of 12 located behind the Panzer Hotel. Please provide direct supervision of your children at all times.

### **Room Keys**

The guest room key card issued at check-in does not indicate your room number. If you lose your key, you must return to the Front Desk for another one. The new card will automatically cancel out any previously issued card. Key cards expire at **11:00** the day of departure. Should you require additional time to check out, stop by the Front Desk to have your room key re-issued.

### **Safe**

Each room is equipped with a safe for your personal use. Please secure your belongings at all times. Directions are provided on the safe. Should



## *Stuttgart Lodging*

you require additional assistance or a larger safe, please contact the Front Desk or Management.

### **Smoking**

The Panzer Hotel is a non-smoking facility. Smoking must occur outside no closer than 50 feet to any entrance. Please fully extinguish all cigars, cigarettes, and pipes, and dispose of them properly. A non-refundable deep cleaning fee of \$100.00 will be assessed for smoking anywhere within the lodging facility.

### **Vehicle Maintenance/Repairs**

Working on vehicles or performing maintenance in the hotel parking lot is prohibited. Please utilize the community Auto Craft Shop (CIV: 07031-15-2555 or DSN 431-2555) on Panzer Kaserne for your routine maintenance.

### **Visitors**

All guests and their visitors must be properly registered. There will be a fee of \$7.00 per person per night for any overnight guests over the age of 12 months. It is the responsibility of the registered occupant to inform the Front Desk of the arrival and departure of their overnight guest(s). If an unauthorized overnight guest is found, you will be notified and a surcharge will be assessed in addition to \$7.00 per person per night.

### **Wake-up Service**

Each guest room is equipped with two methods for wake-up calls: self-programmed clock radio/alarms or the telephone. Just press the "Wake-Up" button on the phone for instructions to set your wake up call.



## Stuttgart Lodging

### Worship Services

#### General Protestant Worship

Sundays: Panzer Liturgical, Bldg 2940, 08:30  
Robinson Barracks Bldg 115 & 116, 10:00  
Panzer Contemporary, Bldg 2940, 10:30  
Patch Collective Protestant, Bldg 2304, 11:00  
Panzer Gospel Service, Bldg 2940, 12:30

#### Catholic Weekly Mass

Monday Panzer Adoration, 11:00  
Panzer, 11:45  
Tuesday Patch, 11:45  
Wednesday Kelley, 11:45  
Thursday Panzer, 11:45  
Saturday Panzer Reconciliation, 16:15  
Panzer, 17:00  
Sunday Patch, 09:00  
RB, 12:00  
Patch, 17:00

#### Jewish Services

1<sup>st</sup> & 3<sup>rd</sup> Friday of every month  
19:00 - Panzer, Bldg 2940 (small side Chapel –  
enter from bowling alley side)

#### Lutheran Service

Sundays: Panzer Chapel, 08:30

Religious Support Office (RSO) Website: <http://www.stuttgart.army.mil/services-rso.html>





## *Stuttgart Lodging*

### **Emergency Information**

In an Emergency Dial 99+110 in your room at the Panzer Hotel, 9+110 at the Kelley Hotel, or press the "Front Desk" button on your phone.

The Kelley Hotel is completely equipped with heat and smoke detectors as well as alarms and fire suppression sprinklers.

### **Be Prepared**

Plan what to do when you check in. Read the detailed instructions from the Fire Marshall on the back of your room door. Locate the nearest fire extinguishers and fire alarms. Always know where your room key is.

- **Do Not** smoke in the hotel; all personnel must smoke outside, no closer than 50 feet to the building.
- **Do Not** store flammable liquids.
- **Do Not** burn candles or incense.
- **Do Not** use unauthorized cooking or heating appliances.
- **Do Not** place hot appliances (irons, coffeepots, etc.) in drawers, or on combustible surfaces.
- **Do Not** overburden electrical circuits. Use of multi-plugs and electrical cords is prohibited.
- **Do Not** leave your television, radio, coffee maker, computer, laptop, or other appliances on when departing your



## *Stuttgart Lodging*

### If the Fire Alarm Sounds or You Smell Smoke

#### **Check the Exits**

As soon as you check in, take the time to identify exits, stairwells and escape routes. Count the number of doorways between your room and the nearest exit. Notice which side of the hall the exit is on and whether an ice machine or other objects block the way.

See if the exit is usable. Notice how the lock opens. (If the lock trips the fire alarm, that's as far as you can go without talking to hotel staff.) If you can open the door without tripping the alarm, do so and investigate the stairwell to be sure it is clear.

See if the door locks from the stairway side. If it does, once you enter the stairwell you will be able to exit only at the ground floor. **Do not plan to use the elevator.** The elevator will automatically return to the lobby level and cease operation when the fire alarm is activated. The elevator can only be put back into service by the Fire Department once that building has been cleared and they have eliminated any threat to life or health to our guests.

#### **Getting Out**

In the event of a fire, you will be awakened by an alarm, a phone call, the smell of smoke or shouting in the hall. Take your key, roll out of bed and crawl to the door. Don't stand, because smoke and toxic gases rise: The air just five feet from the floor could be filled with deadly carbon monoxide.

Next, feel the door near the top. If the door or knob is hot, don't open it. If it is cold, open it slowly and be prepared to shut it quickly if smoke pours in.

Check the hall. If it is clear, stand up, close the door behind you and walk to the fire exit. If there is any trace of smoke, crawl along the wall counting



## *Stuttgart Lodging*

doorways to the exit. When you reach the stairwell, hold firmly onto the guardrail and walk down.

If fire and smoke are thick at lower levels, which can happen as smoke cools and stacks heavier layers at floor level or in stairways, turn around and go back to your room. Do not attempt to go up to the roof, as the roof exit is locked for safety purposes.

### **Staying put**

If your room door is hot or smoke is dense in the hall, you must remain in your room. You can still survive. You may be able to drop to the ground safely if you are on the first or second story. If you are higher, don't jump because you could be seriously hurt or killed.

If you can't leave through the window, signal for help. First try to telephone. Then, hang a sheet out of the window to signal firefighters. Get fresh air. Flip on the bathroom fan to vent smoke out of your room. Then open the top and bottom sections of the window about three inches to let fresh air in at the bottom and ventilate smoke at the top.

If smoke and flames are rising outside, keep windows shut. If outside air is clear, make a tent over your head with a wet blanket and open the bottom half enough to put your head out the window. If the window won't open, you may not want to break it because you won't be able to close it to keep smoke out.

Fill the bathtub. You can use the water for firefighting. Soak towels and sheets with water, stuff them around cracks in the doorway and anywhere else smoke can seep into the room. If the door and walls get hot, bail water on them with the ice buckets.



## *Stuttgart Lodging*

### **Hints for Meeting Planners**

If you are a convention or meeting planner, you should pay particular attention to fire safety. Before scheduling an event, investigate the hotel's arrangements for fire detection, its alarm systems, the provisions for extinguishing fires, the exit routes and employee training for fire emergencies. The hotel should have an alarm system and ideally should have an automatic sprinkler system, particularly for large exhibition areas and other wide areas. If you are planning a large trade show, be sure the hotel provides services to remove packing materials quickly from the exhibit area.

A general rule to keep in mind is that street-level meeting rooms are the easiest to evacuate. Rooms above the seventh floor are more hazardous although fire ladders will reach that high.

The meeting room should have adequate exits. A rule of thumb is that 50 to 300 persons require two exits. Three hundred to 1,000 need three exits and more than 1,000 persons should have four or more exits. The exits should be brightly lit, not blocked, by furniture or curtains and be easily opened. They should never be locked or chained. Seating or exhibit Arrangements should allow enough aisle space for quick evacuation. You should familiarize yourself with exits and escape routes. Not only make sure that the hotel floor plan is visibly posted, but also walk the entire escape route. Hallways, exits and stairwells should be clear of obstructions. Stairs should have emergency lighting; elevators should be clearly marked to prevent use in a fire.

After you check the escape route, ask the hotel staff to remove any furniture that is in the way and to point out the location of automatic sprinklers and smoke detectors. Locate fire extinguishers in case of small "wastepaper basket" fires, but be sure to call the fire department directly before attempting to control even a small fire.

Before your meeting, instruct attendees about alarms, escape routes and general fire safety procedures.



## *Stuttgart Lodging*

### **Emergency numbers in Stuttgart:**

Ambulance .....	CIV 0711-680-117	or	DSN 117
Child/spousal abuse .....	CIV 0711-680-117	or	DSN 117
Fire.....	CIV 0711-680-117	or	DSN 117
Housing Maintenance .....	CIV 0711-729-6200	or	DSN 421-6200
Base Operator.....	CIV 0711-680-113	or	DSN 113
Military Police.....	CIV 0711-680-5262	or	DSN 430-5262
Red Cross .....	CIV 07131-15-2812	or	DSN 431-2812
USAG Stuttgart IOC.....	CIV 0711-15-3742	or	DSN 431-3742
Sexual Assault Hotline.....	CIV 0631-413-7280		

### **German Emergency Numbers:**

Ambulance .....	CIV 112
Polizei.....	CIV 110
ADAC (auto club).....	CIV 01802-222222
Fire.....	CIV 112



## Stuttgart Lodging

### Television Channel Guide

We provide complimentary premium cable programming for your viewing pleasure. Should you wish to be selective in your programming choices, please contact the front desk and we will assist you in parental controls.

The following channels are available:

#### TV CH

1. 02 AFN News
2. 03 CNN International
3. 04 America One (HD)
4. 05 AFN Family
5. 06 AFN Prime Atlantic
6. 07 AFN Prime Pacific
7. 08 AFN Spectrum
8. 09 AFN XTRA
9. 10 Comedy Central (HD)
10. 11 Disney Junior
11. 12 Disney XD
12. 13 MTV (HD)
13. 14 National Geographic Channel (HD)
14. 15 Nickelodeon (HD)
15. 16 Starz Kids & Family (HD)
16. 17 The Church Channel
17. 18 VH1 Classic Rock (HD)
18. 19 Wild World Extreme
19. 20 ABC (HD)
20. 21 CBS (HD)
21. 22 NBC (HD)

#### TV CH

22. 23 AFN Movie Channel
23. 24 Encore (HD)
24. 25 Fox Movie Channel (HD)
25. 26 Starz (HD)
26. 27 AFN Sports (HD)
27. 28 Big Ten Network (HD)
28. 29 Fox College Sports Atlantic
29. 30 Fox College Sports Central
30. 31 Fox College Sports Pacific
31. 32 MLB (HD)
32. 33 NFL TV (HD)
33. 34 NHL (HD)
34. 35 Das Erste (HD)
35. 36 ProSieben
36. 37 RTL Television
37. 38 SAT.1
38. 39 ZDF (HD)
39. 40 History en Espanol
40. 41 Sportskool
41. 42 FYI

### **Instructions for DVD Player and Remote Operation:**

- In your room, you will find a remote for your television, TechniSat and a remote for the DVD player. The switch on the TV remote control will switch the function from TV HDMI to DVD or AV.



## ***Stuttgart Lodging***

### **Telephone Dialing & Charge Information**

#### **Dialing out from your room phone**

In order to make local or long distance calls from your room you need only to dial 9 at the Panzer Hotel or 99 at Kelley Hotel and then dial the number as you normally would.

#### **Local and Long distance calls**

All local and long distance calls will be charged to your room on a by minute basis. Following is an example of charges, per minute that will be automatically charged to your room when an outside call is made:

Local Land Line	- \$0.05/min
Long distance	- \$0.10/min
Local Mobile Phone	- \$0.50/min
Long distance to U.S.	- \$0.20/min

#### **Toll Free Calls**

A toll free call made to the United States may not be free if placed from Europe. Most toll free numbers will still charge direct dial long distance rates, it is therefore recommended that you use the a local access number for the person or organization that you want to call. See below for a list of often used numbers.

AT&T	0-800-225-5288
MCI	0-800-888 8000
Sprint	0800-888-0013



## *Stuttgart Lodging*

### **DSN Calls**

There is no DSN access from your room phone. We do have a DSN Phone available in the hotel lobby for your convenience. This is a free service to all of our hotel guests. We only ask that you consider the needs of our other hotel guests and limit your calls to 10 minutes per use.

Calls to the US.....9 (Panzer) or 99 (Kelley) + 001-area code and phone number

On-Post.....9 (Panzer) or 99 (Kelley) + area code and phone number

Room-to-Room (Panzer Hotel).....7+ room number

Room-to-Room (Kelley Hotel).....1+ room number

Voicemail.....press voicemail button

Wake-up call.....press wake-up button

### **Airline Phone Numbers**

Stuttgart Intl Airport	0711-9480
Air France	069-2999-3772
American Airlines	069-2999-3234
British Airways	0180-5266-522
Continental Airlines	069-5098-5051
Delta Airlines	069-2999-3771
German Wings	0180-6320-320
KLM	0180-5254-750
Lufthansa Airlines	069-8679-9799
Northwest Airlines	0180-5214-201
Ryan Air	0190-170-100
United Airlines	069-5098-5051
US Air	0180-3000-609





## Stuttgart Lodging

NOTE: Below listed facilities were correct as of 22 January, 2018. Please check with the Front Desk or USAG-Stuttgart Home Page (<http://www.stuttgart.army.mil>) or Stuttgart Family and MWR webpage (<http://stuttgart.armymwr.com/europe/stuttgart>) for up-to-date locations and opening hours.

### Restaurants/Services at Panzer Kaserne

#### **AAFES PX Main store – BLDG. 2903..... CIV 07031-2042-109/110**

Monday-Saturday	1000-2000
Sunday	1000-1900

#### **AAFES PX Food Court**

#### **Charley's Grilled Subs.....CIV 07031-2042-153**

Monday-Saturday	1030-1900
Sunday	1100-1800

#### **Burger King.....CIV 07031-2042-156**

Monday-Friday	0700-2000
Saturday	0800-2000
Sunday	0900-1900

#### **Pizza Hut Express.....NO PHONE NUMBER**

Monday-Saturday	1030-2000
Sunday	1100-1900

#### **Popeye's Chicken.....CIV 07031-2042-151**

Monday-Thursday	1030-1900
Friday and Saturday	1030-2000
Sunday	1100-1800

#### **Starbucks Coffee.....CIV 03221-2155091**

Monday-Friday	0700-1900
Saturday	0800-1900
Sunday	0900-1900



## Stuttgart Lodging

**Sehne German Bakery & Coffee Shop.....CIV 07031-414302**

Monday-Friday	0700-1900
Saturday	0900-1900
Sunday	0900-1600

**1/10 SF Dining Facility – BLDG. 2963.....DSN 431-2602 CIV 07031-15-2602**

Monday-Friday	Breakfast	0730-0900
Monday-Friday	Lunch	1130-1300

**Galaxy Bowling Center – BLDG. 2998.....DSN 431-2719 CIV 07031-15-2719**

**Galaxy Bowling and Entertainment Center**

**Bowling Center.....DSN 431-2575 CIV 07031-15-2575**

Monday-Thursday	1100-2200
Friday-Saturday	1100-2400
Sunday	1200-2200
Closed U.S. Holidays	

**Strike Zone Snack Bar.....DSN 431-2575 CIV 07031-15-2575**

Monday-Thursday	1100-2200
Friday-Saturday	1100-2400
Sunday	1200-1800
Closed U.S. Holidays	

**Irish Pub.....DSN 431-2575 CIV 07031-15-2575**

Monday-Thursday	1800-2200
Friday-Sunday	1600-2400
Closed U.S. Holidays	

**German Canteen – BLDG. 2913.....DSN 431-2635 CIV 07031-15-2635**

Monday-Friday	0730-1400
Closed U.S. Holidays	



## Stuttgart Lodging

### **Panzer Express – BLDG. 2952..DSN 431-2738 CIV 07031-229352**

Monday-Friday 0700-1900  
Saturday-Sunday 1000-1800

### **Panzer Fitness Center – BLDG. 2990.....DSN 431-2724 CIV 07031-15-2724**

Monday-Friday 0500-2000  
Saturday-Sunday 0730-1500  
U.S Holidays Closed

### **Restaurants/Services at Kelley Barracks**

#### **Deutsche Kantine – BLDG. 3362.....DSN 421-2023 CIV 0711-729-2023**

Monday-Friday Lunch 0630-1400

#### **Kelley Community Club – BLDG. 3300.....DSN 421-4660 CIV 0711-729-4660**

##### **Bar & Lounge:..... DSN 421-2943 CIV 0711-729-2943**

Saturday-Thursday Closed  
Friday 1600-2300

#### **Broadway Cafe – BLDG. 3320.....DSN 421-4045 CIV 0711-729-4045**

Monday-Friday 0700-1300  
Saturday-Sunday/U.S Holidays Closed

#### **Kelley Subway – NEXT TO BLDG. 3362...CIV 0711-57098282**

Monday-Friday 1030-1730  
Saturday-Sunday/U.S Holidays Closed

#### **Kelley Express – BLDG. 3324....DSN 421-5502 CIV 0711 7586 3916**

Monday-Friday 0630-2000  
Saturday-Sunday 0900-1800

#### **Kelley Fitness Center – BLDG. 3326.....DSN 421-2543 CIV 0711 729 2543**

Monday-Friday 0500-2000  
Saturday-Sunday 0730-1500  
U.S Holidays Closed



## Stuttgart Lodging

### Restaurants/Services at Patch Barracks

**Java Cafe – BLDG. 2325..... DSN 430-8365 CIV 0711-680-8365**

Monday- Friday	0600-1800
Saturday	0900-1300
Sunday	Closed
USAREUR Training Holidays	0600-1300
U.S. Holidays	Closed

**Patch Community Club – BLDG. 2345... DSN 430-5433/7111 CIV 0711-680-5433/7111**

**Back Lot Lounge:**

Monday-Thursday	1600-2300
Friday/Saturday	1600-0200
Sunday	1600-2300

**Patch Express – BLDG. 2349....DSN 430-8724 CIV 0711 680-8724**

Monday-Saturday	0500-2400
Sunday	0800-2300

**Exchange Food Court – BLDG 2330..... No Telephone**

**Burger King:**

Monday-Friday	0630-2000
Sunday & Sunday	0800-1900

**Taco Bell:**

Monday-Friday	1030-1930
Saturday & Sunday	1030-1900

**Subway:**

Monday-Saturday	1030-1900
Sunday	Closed



## **Stuttgart Lodging**

### **Sehne German Bakery & Coffee Shop..CIV 0711-12072679**

Monday-Friday	0630-1830
Saturday	0800-1700
Sunday	0900-1500

### **American Eatery – BLDG 2301.....DSN CIV 0176-72397946**

Monday-Friday	0700-1430
Saturday & Sunday	Closed

### **Patch Fitness Center – BLDG. 2337.....DSN 430-7136 CIV 0711-680-7136**

Monday-Friday	0500-2000
Saturday-Sunday	0730-1500
U.S Holidays	Closed

### **Other Restaurants/Services**

### **Robinson Barracks Fitness Center – BLDG. 151.....DSN 420-6317 CIV 0711 819-6317**

Monday-Friday	0500-2000
Saturday-Sunday	0730-1500
U.S Holidays	Closed

### **Golfer's Garden – Aldinger Strasse 975, 70806 Kornwestheim No DSN CIV 07154-137-9674**

Monday	1300-2000
Tuesday-Sunday	1100-2100



## **Stuttgart Lodging**

### **Child and Youth Services**

**Parent Central Services BLDG 2347..DSN 430-7480 CIV 0711-680-7480**

#### **Patch Barracks**

Monday-Friday 0800-1700

#### **Child Development Center**

**Panzer CDC.....DSN 431-2619 CIV 07031-15-2619**

**Kelley CDC – BLDG. 3368.....DSN 421-2056 CIV 0711-729-2056**

**Kelley CDC Annex – BLDG. 3352.....DSN 421-2541 CIV 0711-729-2541**

**Patch CDC – BLDG. 2347.....DSN 430-5123 CIV 0711-680-5123**

**RB Pre-School ONLY, BLDG. 151.....DSN 420-7017 CIV 0711-819-7017**

Monday-Friday 0600-1800

**School Age Center Panzer-BLDG. 3163.....DSN 431-2624 CIV 07031-15-2624**

**School Age Center Patch-BLDG. 2312.....DSN 430-4494 CIV 0711-680-4494**

**School Age Center Kelley-BLDG. 3369.....DSN 421-2975 CIV 0711-729-2975**

**School Age Center RB-BLDG. 151..... DSN 420-7017 CIV 0711-819-7017**

Monday-Friday 1500-1800

#### **Youth Center**

**Panzer – BLDG. 3166.....DSN 431-3040 CIV 07031-15-3040**

Monday-Friday 1430-1800

#### **Youth Center (The Hub)**

**Patch-BLDG. 2337.....DSN 430-7204 CIV 0711 680 7204**

Monday-Thursday 1430-2200

Friday 1430-2200

#### **Youth Center**

**RB – BLDG. 151.....DSN 420-7189 CIV 0711-819-7189**

Monday-Friday 1430-1800



## *Stuttgart Lodging*

### **Taxis**

Panzer Hotel: Only the Taxi Zentrale Boeblingen (07031-19410) has taxis authorized to come on post to make a pick up at the Panzer Hotel.

Kelley Hotel: Only the Neckar-Taxi Stuttgart (0711-88888888) has taxis authorized to come on post to make a pick up at the Kelley Hotel.

To get a taxi for a pick up at the hotel:

- Call 07031-19410 and ask for a driver **WITH A US INSTALLATION PASS**. Be clear about this – not all drivers have installation passes.
- Specify your pick up point on Panzer Kaserne or Kelley Barracks.
- Give your name, civilian phone number (cell phone preferred).
- Specify time of pick up, number of passengers and your destination.
- While in the hotel you may call the front desk and ask them to call a taxi for you. Please provide them with the information of where you would like to go, how many people, and what time the taxi should arrive for you.
- To arrange for a taxi to the airport, see or call the front desk the evening before and they can reserve it for you. Please provide them with how many people will be riding, how many bags you have and what time the taxi should arrive for you. The taxi should cost approximately 45 Euro per car from Panzer and approximately 25 Euro from Kelley. If they do not have a van, more than one taxi may be necessary for your trip for large families or lots of baggage.

Any taxi service can make a pick up/drop off at the front gate; only drivers with an installation pass are allowed on base. You cannot sign on a taxi driver. For assistance please speak to one of the Front Desk staff.



## *Stuttgart Lodging*

### **RUNNING ROUTES**

The following running routes are OFF POST routes. You will be required to show a military issued identification card or installation pass to regain entry to post. The routes are shared by runners, walkers and bicyclists so you should be courteous and run on the right hand side of the trail.

Reflective vests are available at the Front Desk for your use. Exercise safely and enjoy your run!

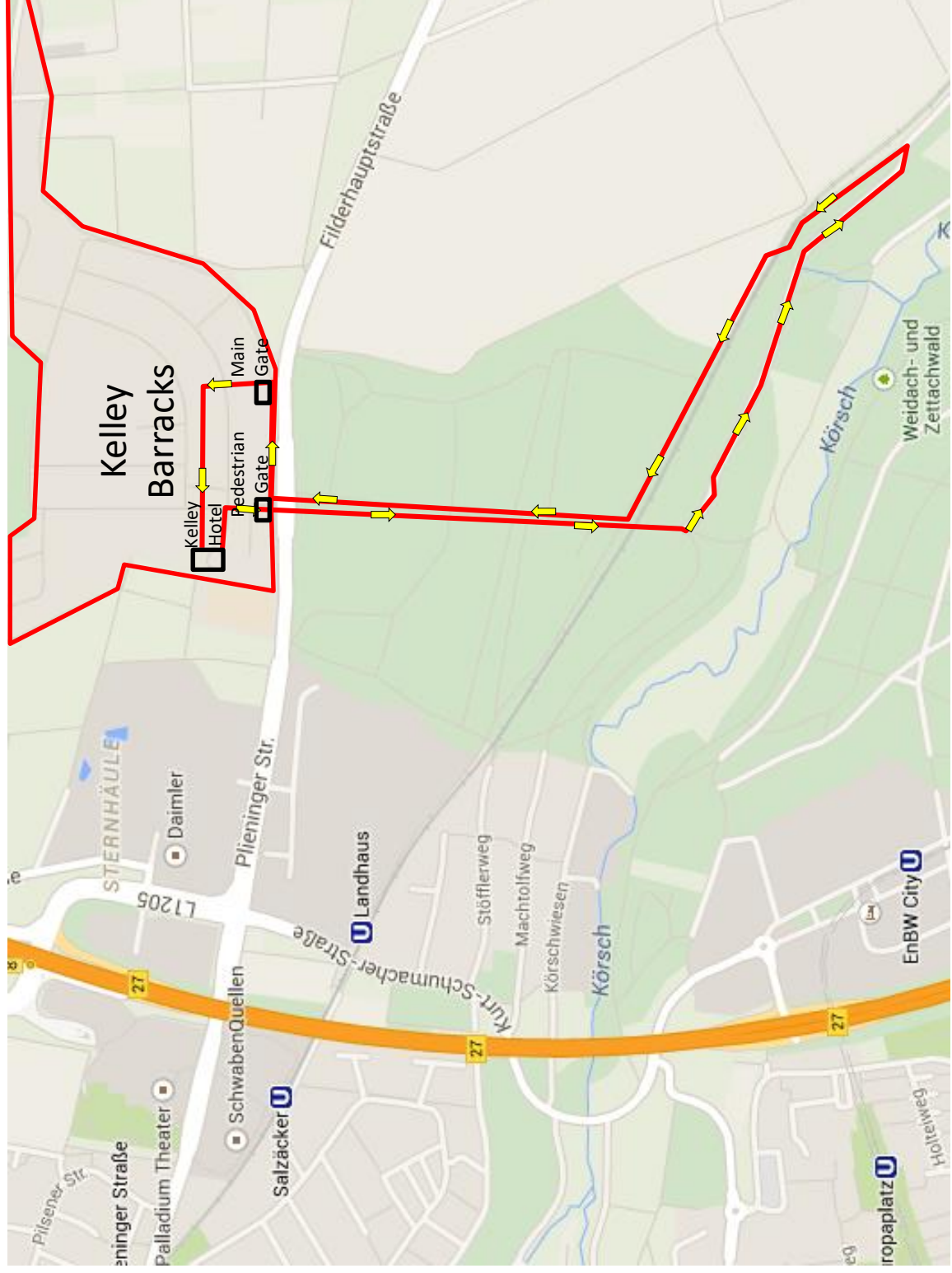
***DO NOT FORGET TO BRING YOUR ID CARD!***



# Kelley Hotel

## 2.5 Mile Running Route

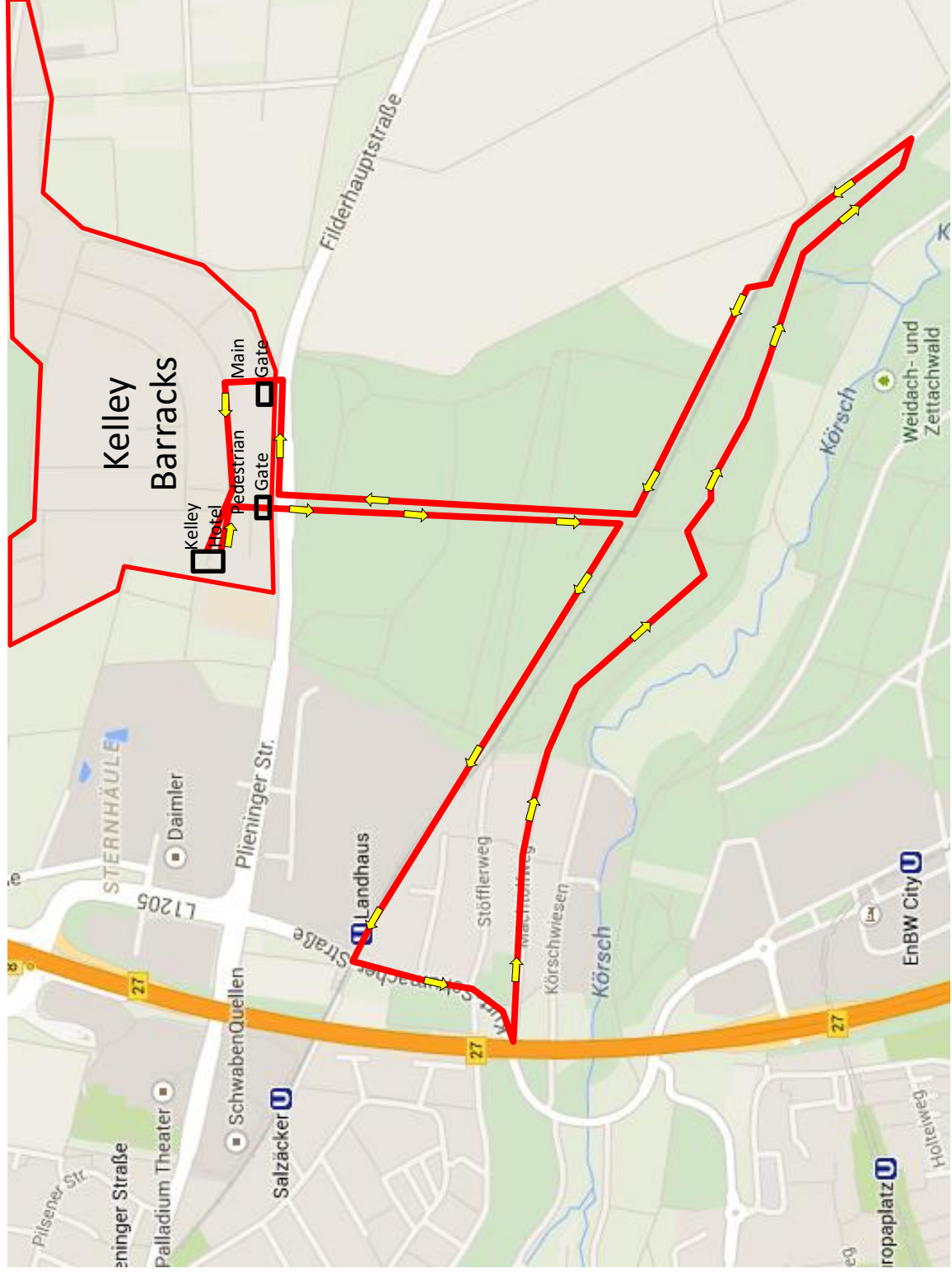
REMINDER: DO NOT FORGET TO  
TAKE YOUR ID CARD.



# Kelley Hotel

## 3.5 Mile Running Route

REMINDER: DO NOT FORGET TO  
TAKE YOUR ID CARD.



## Short Running Route



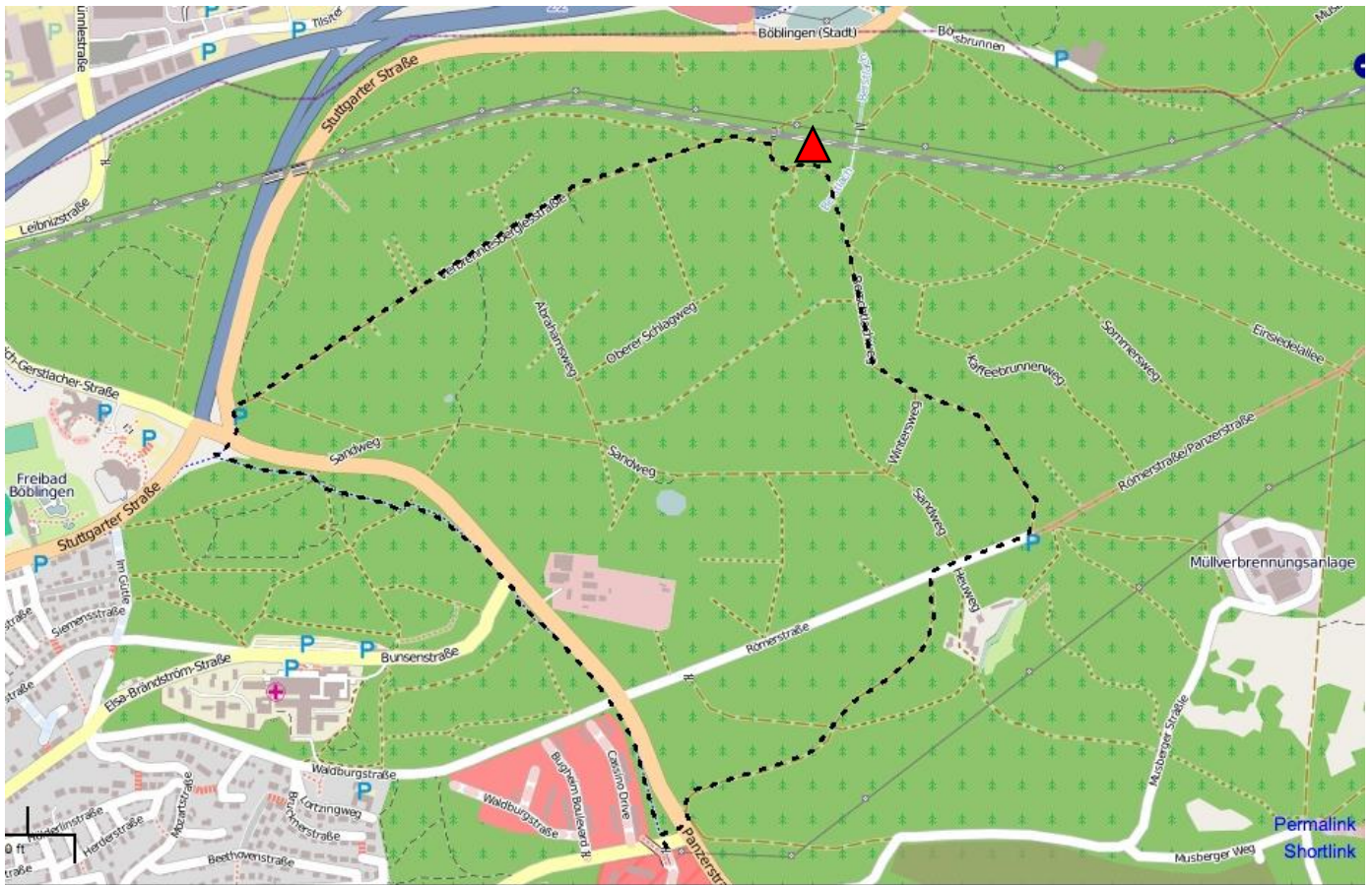
Length: Approximately 2.5 miles or 4 kilometers loop from the Main Gate.

Please note that this path uses a combination of paved bicycle paths and unpaved or gravel pedestrian paths. If bicycling, it is recommended to use rough-terrain tires and wear a helmet and pads, as the unpaved and gravel portions are less even terrain. The northern stretch of this path contains steeper inclines that will inhibit one's pace. As a rule, only the paved bicycle paths have street lamps, but care must be taken when running or riding close to dark.

These paths are fairly well marked with "Radel-Rund" signs. Follow the signs to the east and north toward Sindelfingen, then west on Sandweg toward Böblingen, and continue west then south to the bike path which runs through the forest and alongside Military Family Housing.

This map image is from <http://www.openstreetmap.org/>, an open-source map which contains certain details like cycling and pedestrian paths which cannot be found on Google Maps. This map can be accessed through numerous iPhone apps for your convenient reference.

# Panzer - Northern Running Path



Length: Approximately 3.5 miles or 5.6 kilometers loop from the Main Gate.

Please note that this path uses a combination of paved bicycle paths and unpaved or gravel pedestrian paths. If bicycling, it is recommended to use rough-terrain tires and wear a helmet and pads, as the unpaved and gravel portions are less even terrain. The northern stretch of this path contains steeper inclines that will inhibit one's pace. As a rule, only the paved bicycle paths have street lamps, but care must be taken when running or riding close to dark.

The red triangle toward the top of the map signifies an area of the path near which a bee-keeper has situated bee hives, located to the north near the train tracks. Those who are allergic to bees should take great care or avoid this area of the path, or carry one or more EpiPens and take a running partner for safety.

These paths are fairly well marked with "Radel-Rund" signs. Follow the signs to the east and north to Sindelfingen, then west back to Böblingen, and continue west and south to the bike path which runs through the forest and alongside Family Housing.

This map image is from <http://www.openstreetmap.org/>, an open-source map which contains certain details like cycling and pedestrian paths which cannot be found on Google Maps. This map can be accessed through numerous iPhone apps for your convenient reference.

To search for other pre-tracked paths, refer to [http://www.usatf.org/routes/search/index\\_advanced.asp](http://www.usatf.org/routes/search/index_advanced.asp), for more information.

## Panzer - Southern Running Route



Length: Approximately 5 miles or 8 kilometers from the Main Gate, loop and back.

Please note that this path uses a combination of paved bicycle paths and unpaved or gravel pedestrian paths. If bicycling, it is recommended to use rough-terrain tires and wear a helmet and pads, as the unpaved and gravel portions are less even terrain. The northern loop of this path contains steeper inclines that will inhibit one's pace. As a rule, only the paved bicycle paths have street lamps, but care must be taken when running or riding close to dark.

These paths are fairly well marked with "Radel-Rund" signs. Follow the signs south to Schönaich, then cross the street toward Penny Markt, continue down im Vogelsang, take a left onto the path just outside the Weindorf, continue around the football field, take the left fork. Continue down this path until you see the Penny Markt again, and continue back from where you came, following the Radel-Rund signs back toward Böblingen.

This map image is from <http://www.openstreetmap.org/>, an open-source map which contains certain details like cycling and pedestrian paths which cannot be found on Google Maps. This map can be accessed through numerous iPhone apps for your convenient reference.

To search for other pre-tracked paths, refer to [http://www.usatf.org/routes/search/index\\_advanced.asp](http://www.usatf.org/routes/search/index_advanced.asp), for more information.

## Forest Hazards

Ticks are prevalent in wooded areas of Germany and can spread disease. Refer to <http://www.cdc.gov/Features/StopTicks/> for information on avoiding ticks.



Bees (left) and wasps (right) are common in the forest. Beekeepers commonly locate hives in forests or fields. If allergic to bee stings, Epinephrine AutoInjectors can be bought at a local Apotheke by doctor's prescription. Note: European honey bees have experienced population decline, so German laws protect bees as wildlife and property of beekeepers.



Wild raspberry (left) and wild rose (right) branches are easily identifiable by their thorns.



Stinging nettle may look like other surrounding plants, and causes skin irritation similar to that of poison ivy. They will often be grouped as seen in the photo. An effective treatment for nettle stings is to gently dab a cotton ball soaked in hydrogen peroxide on the affected skin area.



As few areas of the forest completely shade any long stretch of the path, application of sunscreen is recommended to prevent sunburn.

