

Swabian-American Biergarten

Frequently Asked Questions (FAQ):

Q: What are the dates of the event?

A: The Biergarten runs October 15, 16 and 17, 2021.

Q: When do group tickets go on sale?

A: Tickets to reserve a table for eight go on sale August 2, 2021. The cost is \$270 per table, a 15 percent discount compared to the individual ticket price.

Q: When do individual tickets go on sale?

A: Individual tickets go on sale Monday, August 16, 2021. The cost is \$40 per person in advance, or \$50 if you buy at the door the day of the event (if there are any tickets left after advance sales).

Q: How much do tickets cost?

A: Individual tickets are \$40 in advance, with sales starting August 16, 2021 through MWR Tours. Individual tickets at the door will be \$50. A table for eight people is \$270, with whole-table tickets on sale starting August 2, 2021.

Q: Do I have to buy tickets to attend this event?

A: The area outside the tent will be free and open to revelers. To enter the tent, you must have a ticket.

Q: Do I need a ticket for my toddler?

A: Children 2 and under do not require a ticket.

Q: Can I reserve several tables next to/near each other?

A: We will do our best to accommodate specific seating requests within reason.

Q: Are tickets refundable?

A: All sales are final.

Q: If I can't make reservations in advance because it's sold out, am I out of luck?

A: It's possible we will sell out of tickets for reserved seats inside the tent prior to the day of the event. Any unreserved tickets will be sold at the door for \$50 each. You won't need a ticket to enjoy the event area located outside the Biergarten tent.

Q: How do I make reservations?

A: Order tickets by calling MWR Tours anytime 11 a.m. – 3 p.m. Monday through Friday. The number is: 09641 70 596-2104 or DSN 596-2104. You can also order in person at MWR Tours, Building 2915, Room 312 B, on Panzer during those same hours.

Q: Where will the event be held?

A: Panzer Kaserne Parade Field and surrounding areas.

Q: Are children allowed in the tent?

A: Yes, children are allowed all days of the event. Special pricing for Sunday is available for guests 17 and under, and include access to the bounce house, jumbo funhouse and obstacle course.

Q: Is this a family-friendly event? Or will there be a family day?

A: Family Day is Sunday, and includes many kid-friendly activities, including bounces houses and an obstacle course. Guests under 17 may attend on the other days of the festival, but the inflatables will only be there on Sunday.

Q: What is included with my ticket?

A: Your ticket includes live music and stage entertainment, a seat at one of the tables under the tent, a one-liter mug of beer or soda, a delicious German meal.

Q: What are the meal options inside the tent?

A: You can choose from: grilled chicken and potato salad; or pork knuckle (haxe, aka ham hock) and potato salad; or, Semmelknödel (bread dumplings) with mushroom sauce (vegan). Please have your selection preference ready when ordering tickets. Your meal comes with one liter of beer or soda.

Q: What food will be available outside the tent?

A: Outside the tent, in the outdoor biergarten, will be several German food trucks. Offerings are subject to change but may include: grilled chicken, pork knuckle (Haxe), bratwurst & steak, schupfnudel (thick noodles) with sauerkraut and bacon, Semmelknödel (bread dumpling) with mushroom sauce (vegan), flammkuchen, salad bar, corn on the cob, baked potato, crepes, Ice Cream, and a candy wagon selling lebkuchen hearts.

Q: How can I order tickets in advance?

A: You can order tickets in advance by calling MWR Tours at 09641 70 596-2104 or DSN 596-2104. The hours are Monday through Friday, 11 a.m. to 3 p.m. You can also order in person at MWR Tours, Building 2915, Room 312 B, on Panzer.

Q: Can attendees wear traditional German clothes to the event?

A: Yes! It's not required, but feel free to dress in festive, traditional Bavarian and Swabian attire, known as tracht. If you don't own any fest-wear, you can purchase dirndl and lederhosen at Prost on Post inside the Galaxy Bowling Entertainment Center all weekend long.

Q: Must all attendees have ID cards, or are guests welcome?

A: Yes, sponsored guests may attend. To gain access to the base, guests without ID cards must be accompanied by a Department of Defense ID card holder.

Q: Can I bring outside food or beverages?

A: No.

Q: Are animals permitted on the festival site?

A: Only service animals can be brought into the festival area.